Prevention, Retention, and Contingency Program

COVID-19 Emergency Assistance

Emergency Assistance is temporarily available for families affected by COVID-19, through the Prevention, Retention, and Contingency (PRC) program with Temporary Assistance for Needy Families (TANF) funding. While limited funding is available, individuals meeting eligibility requirements may receive funds to help meet essential needs in the form of a voucher.

To be eligible for a COVID-19 PRC voucher, the following criteria must be met:

• Must be a family assistance group that includes a minor child, or a pregnant individual, or a non-custodial parent of a minor child receiving Ohio Works First (OWF), Supplemental Nutrition Assistance Program (SNAP) and/or Medicaid.
• At least one member of the assistance group must be a U.S. citizen or a qualified alien.
• Must be a Cuyahoga County resident.
• Gross monthly income of the assistance group must be at or below 200% of the Federal Poverty Guidelines (FPG).
• Liquid assets greater than $1000 must used to meet the current need.

Categories of assistance through the COVID-19 PRC include:

• Supplemental Food Assistance: Maximum amount based on assistance group size (1 person=$194, 2 people=$355, etc.).
• Essential Supplies: Items such as cleaning products, daily care, infant care items, etc. Maximum amount for a family with minor children is $200. Maximum amount for a pregnant woman or non-custodial parent is $150.
• Housing Assistance: Maximum amount is $750.

COVID-19 PRC applications and verifications can be submitted by any of the following methods:

• Email - Submit as an attachment to Cuy-PRC-Application@jfs.ohio.gov.
• Neighborhood Family Service Center Drop Box
  » Virgil E. Brown - 1641 Payne Ave.  » Old Brooklyn - 4261 Fulton Parkway
  » Quincy Place - 8111 Quincy Ave.  » Southgate at Jane Edna Hunter - 3955 Euclid Ave.
  » Westshore Opportunity Center Drop-Off Location - 9830 Lorain Avenue
• Phone - Call (216) 987-7392 to leave a message. Calls are returned to complete an application.
• Fax - Submit to (216) 987-8655.

For questions call the PRC Information Line at (216) 987-7392 and leave a message. Please allow 48 hours for a response.